

# Certificate in Conflict Resolution

SAN FRANCISCO STATE UNIVERSITY

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Fall 2020  
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**The purpose of this certificate** is to learn to manage conflicting positions in various contexts and to develop constructive ways to engage in dispute management or conflict negotiation. Students may use this certificate to enhance their understanding of the critical role that conflict and its resolution play in the world today. This certificate complements degree programs in business communication, criminal justice, ethnic studies, international relations, labor and employment studies, political science and psychology.

## Career Outlook

Completion of the certificate contributes to a student's preparation for employment in such fields as counseling, criminal justice, diplomacy, education, government, human resources, international relations, labor, law, management, mediation, public relations, and social work.

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It is recommended that General Education Segment I be completed prior to students beginning this program. Students must pass a GVAR course, JEPET, or pass ENG 414, Elements of Writing, before receiving the certificate. Program requirement and course options are listed in the Bulletin.

- The certificate consists of 7 courses (4 courses in the core and 3 courses selected from one focus area) Courses in the certificate may be substituted on advisement. Note an internship focusing on conflict management is required, and at least three courses in the certificate must have a prefix that is different from the student's major (i.e., from departments other than the student's major). Online course descriptions are available.
- Students make an appointment with the Director to sign a Declaration form and submit an unofficial transcript.
- Upon completion of the coursework, students
  - a) file a Certificate Approved Program (CAP) form, must be printed and typed. [Click here for the CAP form](#)
  - b) print out a copy of unofficial transcript after all grades are posted. The transcript attached must show all 7 courses with final grades that fulfill the requirements of the program;
  - c) pay from your SFSU student online account the application fee \$7.00 for the award of the certificate (no need to print out receipt);
  - d) bring the completed CAP form and unofficial transcript to the Director.

Typically it takes 2-3 months for the Undergrad Division to process, print, and deliver the certificates to the department. The department will then mail the certificates to students, using the address listed on their CAP form.

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## ■ Core Requirements (12-16 Units)

### Introduction to Conflict Resolution

(3-4units)

COMM531 Conflict Resolution (4)  
PSY547 Social Conflict and Conflict Resolution

### Focus Area in legal/Political Issues In the United States

AAS 595 Asian American Communities and Public Policy  
AIS 460 Power and Politics in American Indian History  
AFRS 376 Government, Constitution, and Black Citizens  
AFRS 660 Civil Rights Movement and Education [if not selected for core]  
COMM 564 (formerly 461) Issues in Free Speech (4)  
CJ 300 Criminal Justice: A Cross-disciplinary Perspective (4)  
GEOG 668/PLSI 513/USP 513 Politics, Law, and Urban Environment (4)  
GPS 375/PHIL 375 Peace, Law, and Human Rights in the U.S. [if not selected for core]  
HIST 465 American Ethnic and Racial Relations II: 1890-Present History of People of Color in the U.S.  
HIST 466/RRS 600 Labor Standards and Corporate Social Responsibility  
LABR 553/ SOC 553 Race, Crime, and Justice  
LTNS 430/CJ 435 Law and Society  
PHIL 335 Race and American Politics (4)  
PLSI 464 Judicial Process (4)  
PLSI 478 Legal Issues (4)  
PLSI 553

### Alternative Models of Conflict Resolution

(3-6units)

AFRS 660 Civil Rights Movement and Education  
COMM 534 Mediation Theory and Practice (4)  
COMM 543 Dialogues Across Differences (4)  
GPS 315/IR 315/PHIL 315 Introduction to Global Peace Studies  
GPS 375/PHIL 375 Peace, Law, and Human Rights in the U.S.  
HUM 366 India's Gandhi  
IBUS/MGMT 659 Introduction to International Business  
IR 432 Model United Nations (4)

### Communication Skills

(3-4units)

COMM 502 Interpersonal Communication (4)  
COMM 250 Group Discussion and Teamwork  
PSY 645 Group Processes

### Focus Area in labor/Business Issues

ANTH 525/LABR 525 Diversity in the Workplace  
ECON 511/LABR 511 Collective Bargaining [if not selected for the core.]  
IBUS 330 International Business and Multicultural Relations  
IBUS 517 Legal Environment of World Business Introduction to  
IBUS 659/MGMT 659 International Business Negotiating  
[if not selected for core]  
LABR 500/PLSI 500 Labor and Government  
PSY 461 Introduction to Industrial/Organizational Psychology

### Conflict Resolution Internship

(3-4units)

Specific course to be taken for internship, with focus on conflict resolution placement, is made on advisement.

## ■ Focus Areas (9-12 Units)

Take **three** courses in one of the focus areas

### Focus Area in Family/Culture/Community Issues

AAS 681 Asian American Community Changes and Development  
COMM 503 Gender and Communication (4)  
COMM 515 Family Communication (4)  
COMM 525 Sexual Identity and Communication (4)  
COMM 543 Dialogues Across Differences (4) [if not selected in the core.]  
GEOG 667/USP 515 Environmental Justice: Race, Poverty, and the Environment  
LTNS 680 Latina/a Community Organizing  
PSY 440 Social Psychology  
PSY 441 The Psychology of the Family  
PSY 455 Cross-cultural Perspectives in Psychology  
PSY 525 Community Psychology  
RRS 571 Women, Class, and Race  
SOC 464 Families and Society (4)  
WGS 301 Women, Gender, and Community

### Focus Area in International Issues

COMM 541 Critical Approaches to Culture and Communication (4)  
GPS 315/IR 315/PHIL 315 Introduction to Global Peace Studies  
[if not selected for the core]  
HUM 366 India's Gandhi [if not selected for the core]  
IR 330 World Law  
IR 331/ENVS 331 Global Environmental Crisis (4)  
IR 332/CJ 505 International Criminal Law  
IR 432 Model United Nations (4) [if not selected for the core]  
JS 501/HUM 501/PHIL 501 Judaism, Christianity, and Islam  
JS 560/IR 530 The Arab-Israeli Conflict  
PHIL 435 Human Rights in Global Perspective  
SOC 461 Ethnic Relations: International Comparisons (4)  
WGS 536 Gender, Globalization and Women's Human  
WGS 571 Rights Gender, Poverty, and Globalization