

Certificate in Conflict Resolution

SAN FRANCISCO STATE UNIVERSITY

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The purpose of this certificate is to learn to manage conflicting positions in various contexts and to develop constructive ways to engage in dispute management or conflict negotiation. Students may use this certificate to enhance their understanding of the critical role that conflict and its resolution play in the world today. This certificate complements degree programs in business, communication, criminal justice, ethnic studies, international relations, labor and employment studies, political science and psychology.

Career Outlook

Completion of the certificate contributes to a student's preparation for employment in such fields as counseling, criminal justice, diplomacy, education, government, human resources, international relations, labor, law, management, mediation, public relations, and social work.

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It is recommended that General Education Segment I be completed prior to students beginning this program. Students must pass a GWAR course, JEPET, or pass ENG 414, Elements of Writing, before receiving the certificate. Program requirement and course options are listed in the Bulletin.

The certificate consists of 7 courses (4 courses in the core and 3 courses selected from one emphasis). Courses in the certificate may be substituted on advisement. At least three courses in the certificate must have a prefix that is different from the student's major. On-line course descriptions are available.

Core Requirements

Introduction to Conflict Resolution

(3-4 units)

Units chosen from the following:

COMM 531 Conflict Resolution (4)
PSY 547 Social Conflict and Conflict Resolution

Alternative Models of Conflict Resolution

(3-6 units)

Units chosen from the following:

AFRS 660 Civil Rights Movement and Education
COMM 534 Mediation Theory and Practice (4)
COMM 543 Dialogues Across Differences (4)
GPS 315/IR 315/PHIL 315 Introduction to Global Peace Studies
GPS 375/PHIL 375 Peace, Law, and Human Rights in the U.S.
HUM 366 India's Gandhi
IBUS 659 Introduction to International Business Negotiating
IR 432 Model United Nations (4)
LABR 400 Union Structure and Administration
LABR 511/ECON 511 Collective Bargaining

Communication Skills

(3-4 units)

Units chosen from the following:

COMM 502 Interpersonal Communication (4)
COMM 521 Group Discussion (4)
PSY 645 Group Processes

Conflict Resolution Internship

(3-4 units)

Specific course to be taken for internship, with focus on conflict resolution placement, is made on advisement.

Areas of Emphasis

Take three courses in one of the emphases: (9-19 units)

Emphasis in Family/Culture/Community Issues

(9-12 units)

Units chosen from the list below or from other emphases on advisement.

AA 5 680 Community: Changes and Development
COMM 503 Gender and Communication (4)
COMM 515 Family Communication (4)
COMM 525 Sexual Identity and Communication (4)
COMM 542 Intracultural Communication (4)
COMM 543 Dialogues Across Differences (4) *[If not selected in the core.]*
GEOG 667/USP 515 Women, Class, and Race
LTNS 680 Latina/o Community Organizing
PSY 440 Social Psychology
PSY 441 The Psychology of the Family
PSY 455 Cross-cultural Psychology
PSY 525 Community Psychology
RRS 571 Race, Poverty, and Urban Environment (4)
SW 640 Family Mediation
SOC 340 Social Psychology
SOC 464 Families and Society (4)
WGS 301 Women in Groups: Communication and Process
Total for certificate: 21-30

Emphasis in Legal/Political Issues in the United States

(9-19 units)

Units chosen from the list below or from the other emphases on advisement

AAS 665 Asian American Community and Public Policy
AIS 460 Power and Politics in American Indian History
AFRS 376 Government, Constitution, and Black Citizens
AFRS 660 Civil Rights Movement and Education *[If not selected in the core.]*
COMM 461 Issues in Free Speech (4)
C J 300 Criminal Justice: A Cross-disciplinary Perspective (4)
GEOG 668/PLSI 513/USP 513 Politics, Law, and Urban Environment (4)
GPS 375/PHIL 375 Peace, Law, and Human Rights in the U.S. *[If not selected in the core.]*
HIST 465 American Ethnic and Racial Relations II: 1890-Present
HIST 466/RRS 500 History of U.S. People of Color: Comparative Analysis
LABR 553/SOC 553 Labor Standards and Corporate Social Responsibility
LTNS 430 Race, Crime, and Justice
PHIL 335 Law and Society
PLSI 466 Racial Politics and American Democracy (4)
P A 301/PLSI 301 Public Administration and Democracy (4)
PLSI 551 Judicial Power in Public Policy Making (4)
PLSI 553 Legal Issues (4)
Total for certificate: 21-37

Emphasis in Labor/Business Issues

(9 units)

Units chosen from the list below or from the other emphases on advisement

ANTH 525/LABR 525/S S 525 Diversity in the Workplace
ECON 511/LABR 511 Collective Bargaining *[If not selected in the core.]*
IBUS 330 International Business and Multicultural Relations
IBUS 517 Legal Environment of World Business
IBUS 659 Introduction to International Business Negotiating
[If not selected in the core.]
LABR 400 Union Structure and Administration *[If not selected in the core.]*
LABR 500 Labor and Government
PSY 461 Introduction to Industrial/Organizational Psychology
Total for certificate: 21

Emphasis in International Issues

(9-12 units)

Units chosen from the list below or from the other emphases on advisement

COMM 541 Intercultural Communication (4)
GPS 315/IR 315/PHIL 315 Introduction to Global Peace Studies *[If not selected in the core.]*
HUM 366 India's Gandhi *[If not selected in the core.]*
IR 330 World Law
IR 331 Global Environmental Crisis (4)
IR 332 International Criminal Law
IR 432 Model United Nations (4) *[If not selected in the core.]*
IR 433 Model Arab League Prerequisite: IR 324
JS 501/HUM 501/PHIL 501 Judaism, Christianity, and Islam
JS 560/IR 530 The Arab-Israeli Conflict
PHIL 435 Human Rights in Global Perspective
SOC 461 Ethnic Relations: International Comparisons (4)
WGS 536 Gender, Globalization and Women's Human Rights
WGS 571 Gender, Poverty, and Globalization
Total for certificate: 21-30